

Amendments to the Drawings:

The attached sheet of drawings includes changes to Fig. 3. For the Examiner's convenience, this sheet, which includes Figs. 1-8, replaces the original sheets including Figs. 1-8.

Attachment: Replacement Sheet

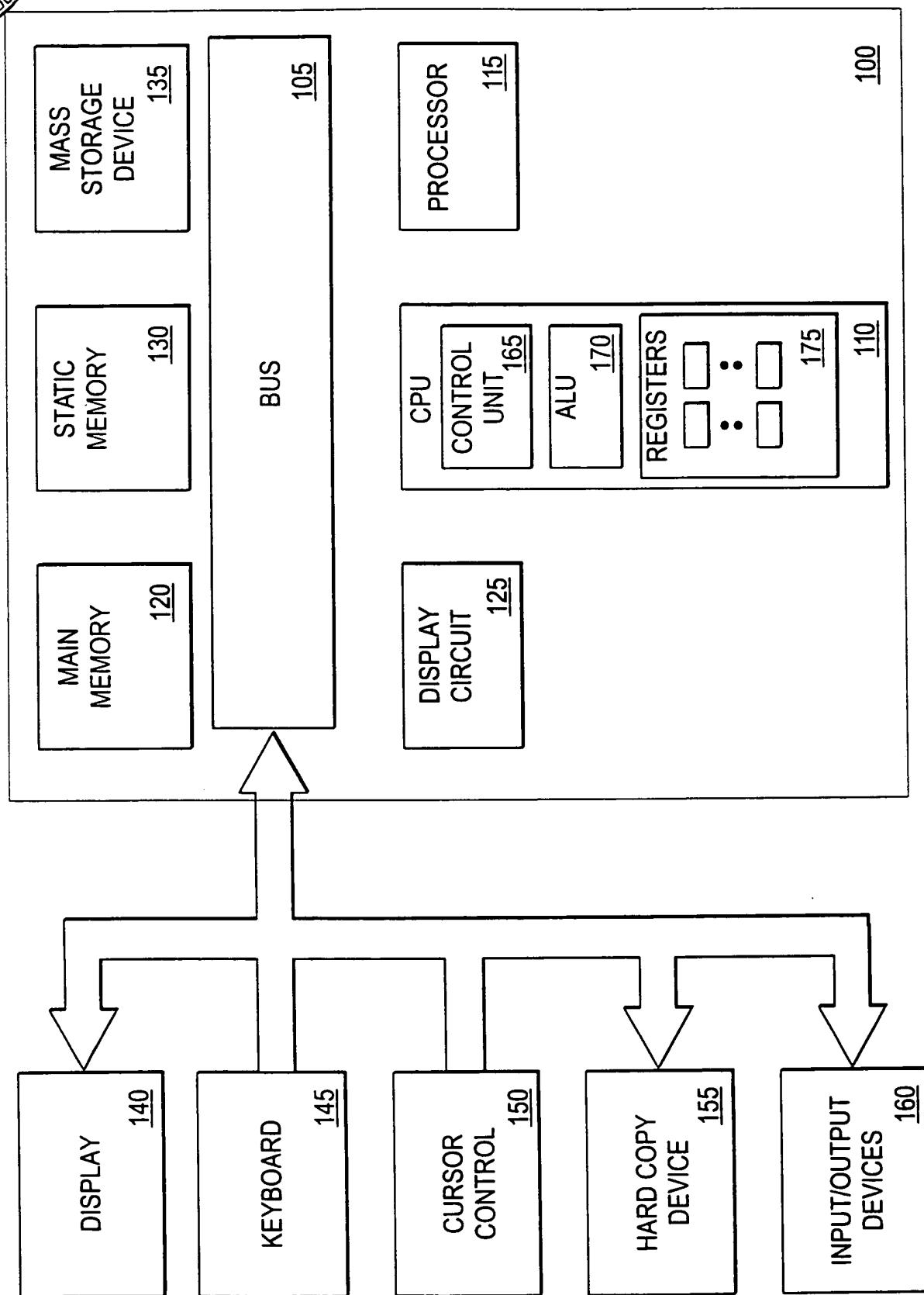
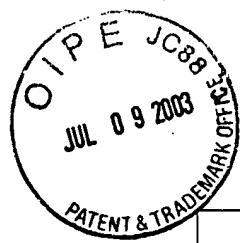


Fig. 1

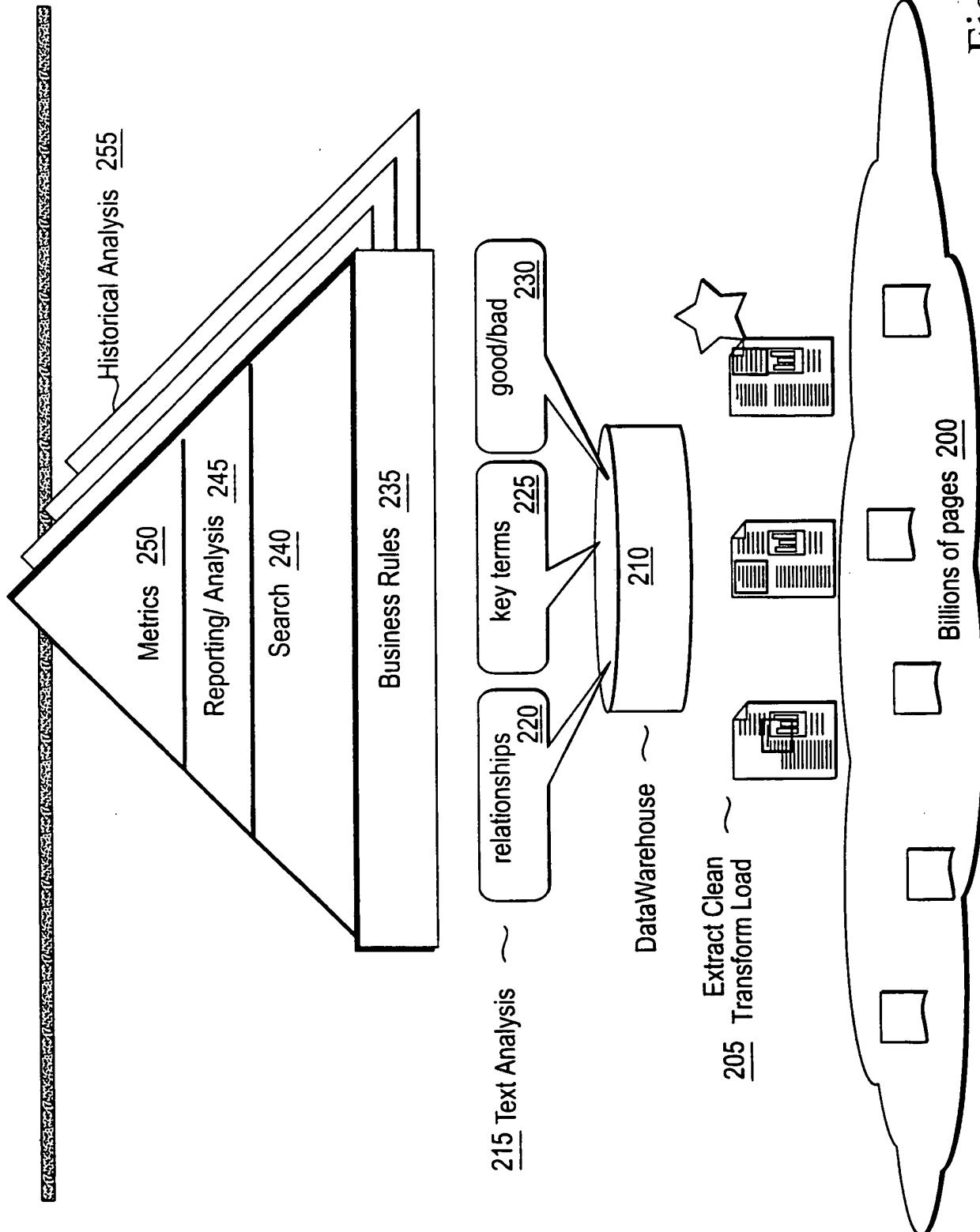
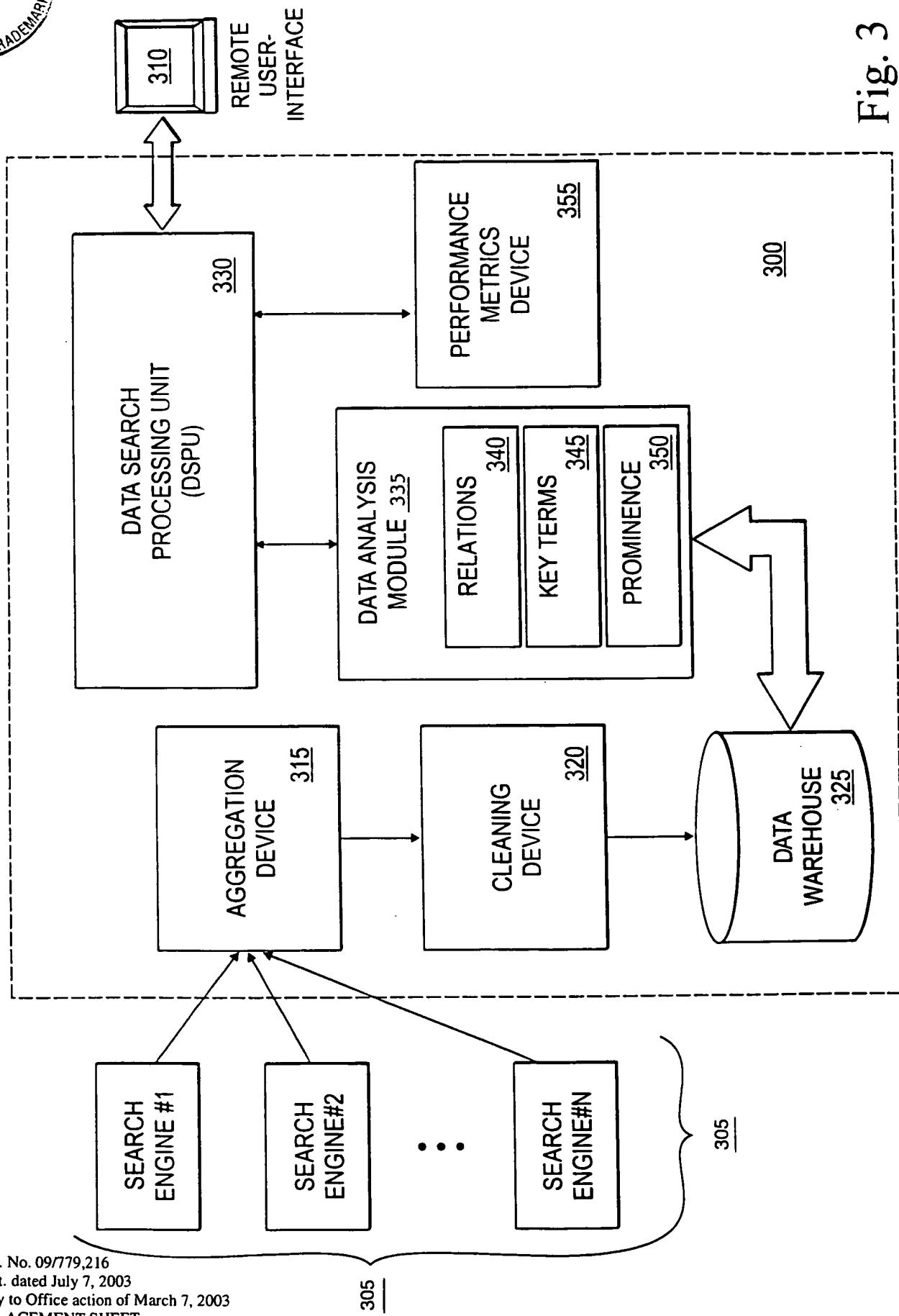


Fig. 2



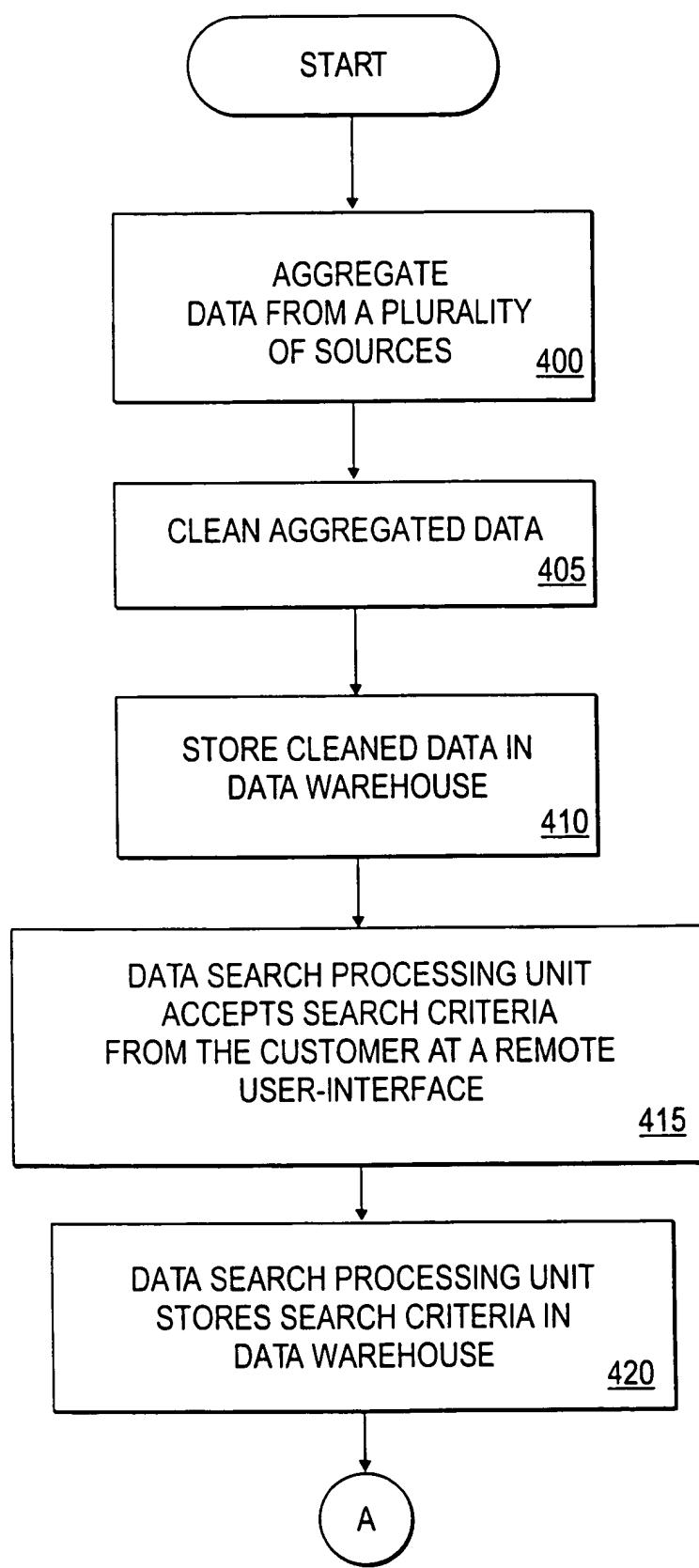


Fig. 4

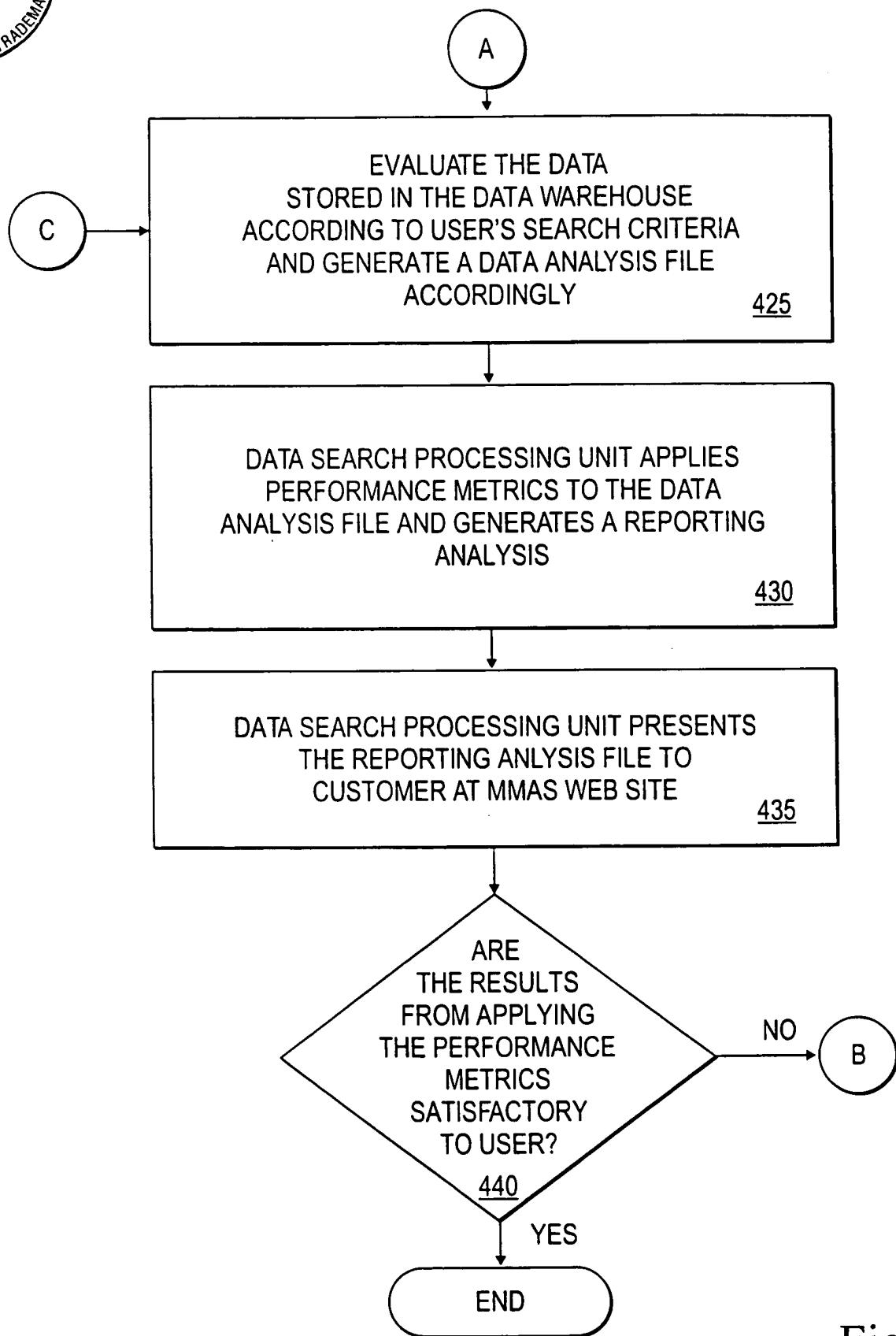
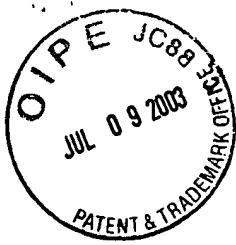


Fig. 4A

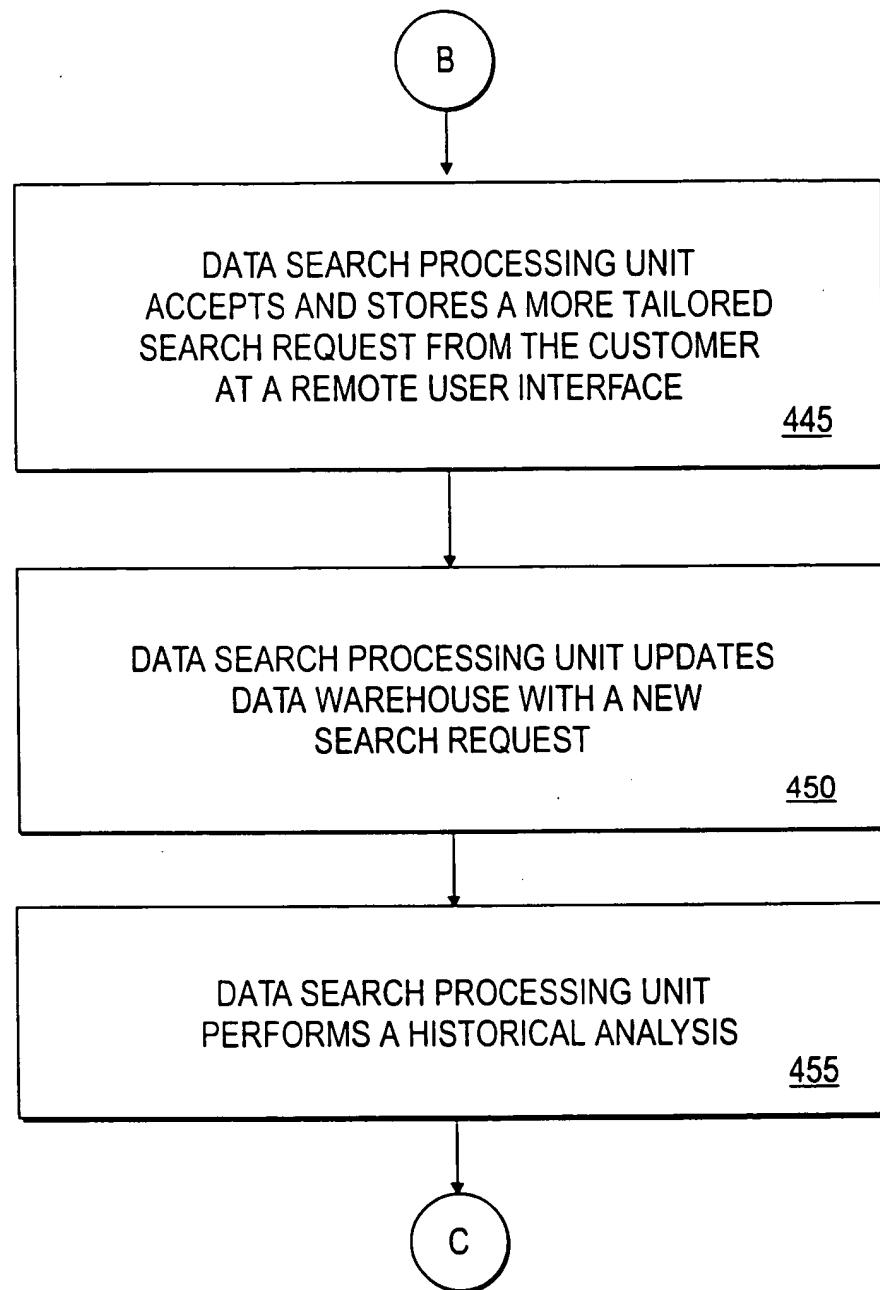


Fig. 4B



Biz360

Siebel 360 | My Biz360 | Reports | Search | Query | Manage Account

Reporting Metric Info

Enter information about the metric.

Name

Site Ratings

Rate each site on relevance scale from 1 to 100,
A rating of 0 will remove the site from consideration

Site Name	Rating
Boston Herald	<input type="text" value="0"/>
CNNfn - the financial network	<input type="text" value="0"/>
	<input type="text" value="0"/>
	<input type="text" value="100"/>
•	•
•	•
•	•
	<input type="text" value="0"/>
	<input type="text" value="100"/>
CNET	<input type="text" value="100"/>

Fig. 5



Biz360

Siebel 360 | My Biz360 | Reports | Search | Query | Manage Account

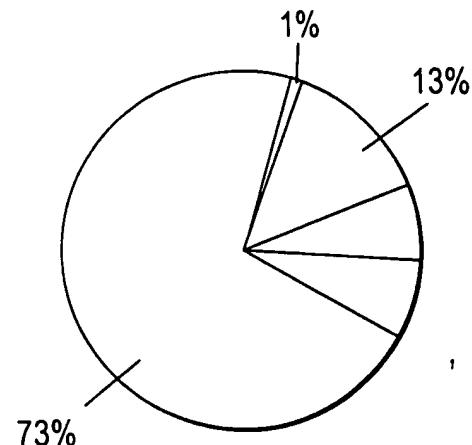
Siebel mindshare

This report summarizes the mindshare in our space.
Data is calculated using the rating defined by tl

Timeframe:

Rating Metric:

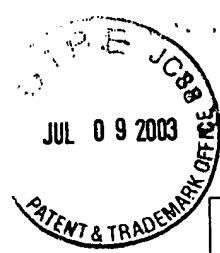
Publications:



	Message Mentions	Percent(%)	News Mentions	Percent
Clarify, Inc	10	2%	8	
●	74	13%	13	:
●			4	
●	485	83%	85	:
Vantive Corporation	12	2%	4	

[Biz360 Home](#) [Help Desk](#)

Fig. 6



Biz360

Siebel 360 | My Biz360 | Reports | Search | Query | Manage Account

TITLE OF PUBLICATION

Author _____

ArticleDate _____

Publication _____

URL _____

Score _____

Keywords _____

Partners _____

Competitors _____

People _____

Companies _____

Quotes _____

Summary of Text _____

Fig. 7